

SRSConnect

How to Report an Auto, Product or General Liability Claim

When you have a claim, you want it resolved quickly. Our dedicated team of representatives is available to process your loss reports 24 hours a day, 7 days a week through the reporting method that best suits your needs.

- **Phone:** 1-866-880-1SRS (1777)
- **Fax:** 1-866-879-4SRS (4777)
- **E-mail:** reportaclaim@SRSCconnect.com
- **Internet:** SRSCconnect.specialtyriskservices.com or via our Web site, www.specialtyriskservices.com and click on the "Report A Claim" link

Filing is quick and easy. Just follow these three steps:

- 1. Get the facts regarding the injury.**
- 2. Gather all supporting information.** Review the questions below and try to obtain as much information as possible.
- 3. Report the claim immediately.** Don't delay in calling just because you don't have all the information. Timely reporting is essential. You can gather and report missing information at a later date.

Information You Will Need to File Your Claim With SRSCConnect

If you file a claim using our toll-free claim hotline number, our representatives will ask you for the following information. You will need to provide this same information should you choose to use our fax, e-mail or Internet filing options.

Account Information

- Account number and location code
- Parent company name (or program name)

Injured Party Information

- Location of accident/incident (city, state)
- Name and address of injured person(s)
- Type of injury/part of body
- Name, address and phone number of authorities contacted
- Name, address and phone number of any witnesses
- Name, address and phone number of attorney

Auto/Property Damage

- Name, address and phone number of all parties involved
- Auto – describe vehicle and damages
- Property – describe property and damages
- Names and addresses of any witnesses
- Name and address of authorities contacted

After you have filed your claim, SRSCConnect electronically routes the information to one of our representative who will investigate and resolve the claim quickly – so you can get back to business. After the claim has been reported, so you will receive a confirmation and a claim number for your records.

Don't Delay. File Today.

SRSConnect

The only number you need to report a claim
1-866-880-1SRS(1777)
(United States and Canada)

Account Number: _____

Parent Company Name
(or Program Name): _____

Location Code: _____

SRS
SPECIALTY RISK SERVICES